



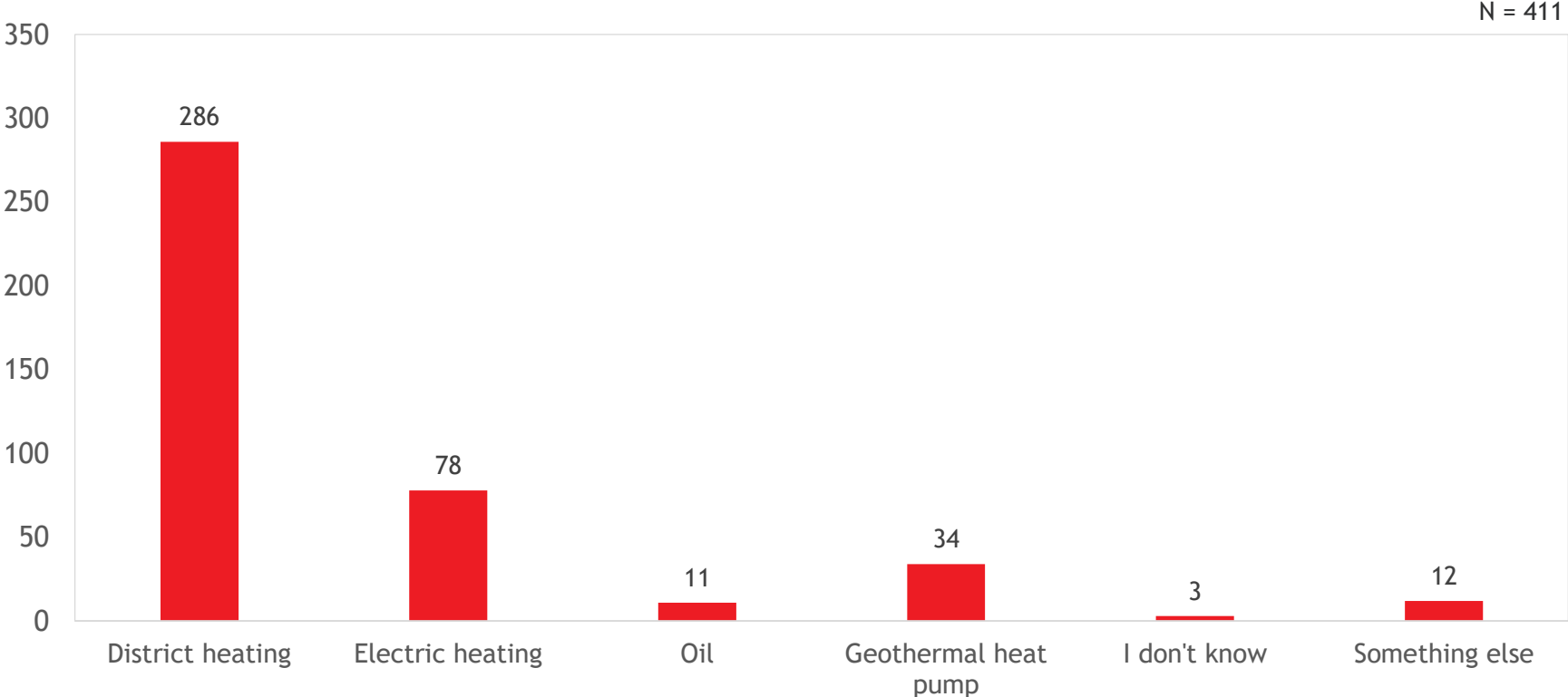
Heating and ventilation survey in residential apartment complexes

Summary
12.1.2018
Spinverse

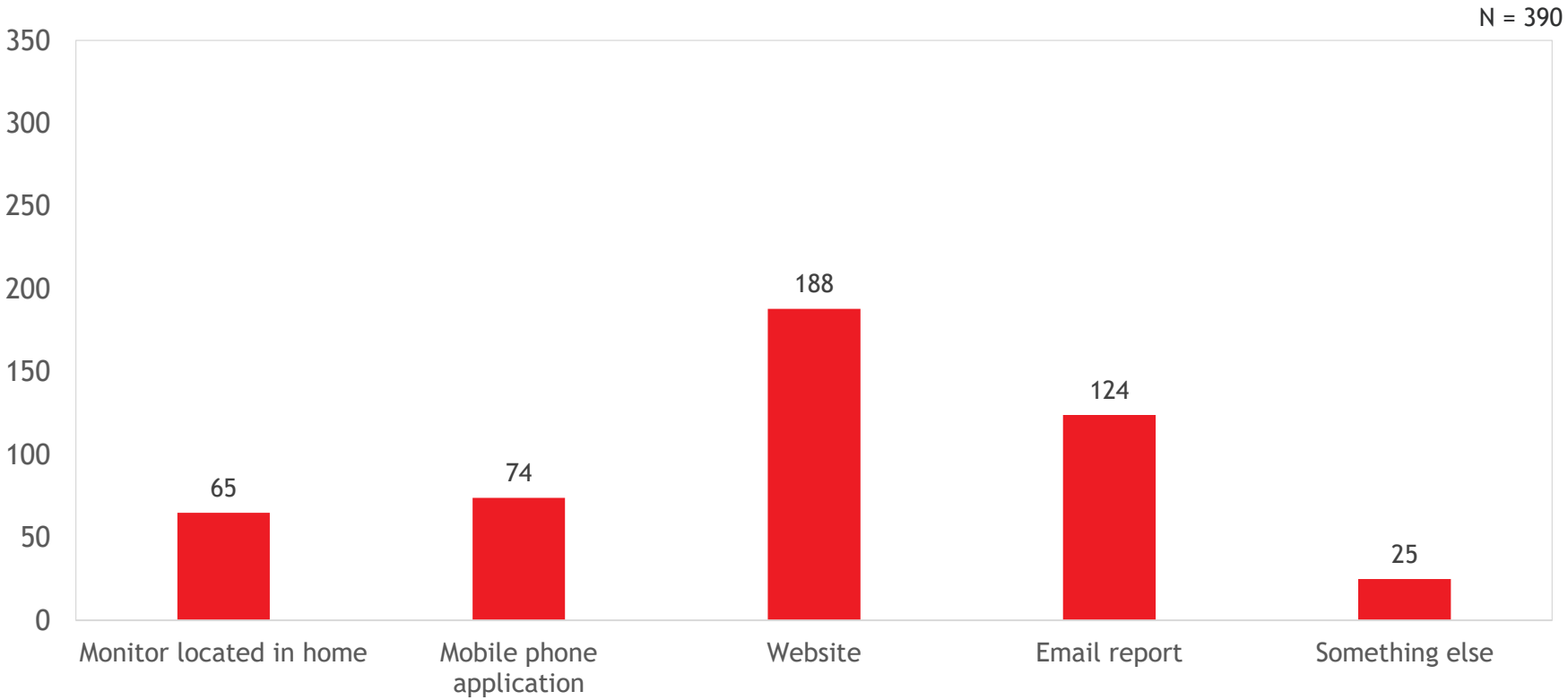
Basic information

- **Purpose:** The purpose of this survey was to find out how well residents of apartment complexes are familiar with the heating and ventilation systems of their homes, what kind of problems are typical and what are their most important needs regarding heating and ventilation. The information from the survey will be used to develop guidance and services aimed for building associations.
- **Focus group:** Residents in apartment complexes in Finland
- **Method:** Web survey in Finnish, open public link, anonymous responses possible. Distribution through Omataloyhtiö.fi newsletter.
- **Survey open:** 20.-30.11.2017
- **Respondents:** 412 (of which 180 residents and 232 board members of the building association)
- **Commissioned by:** Fortum
- **Implementation:** Spinverse

What type of heating system does your apartment have?

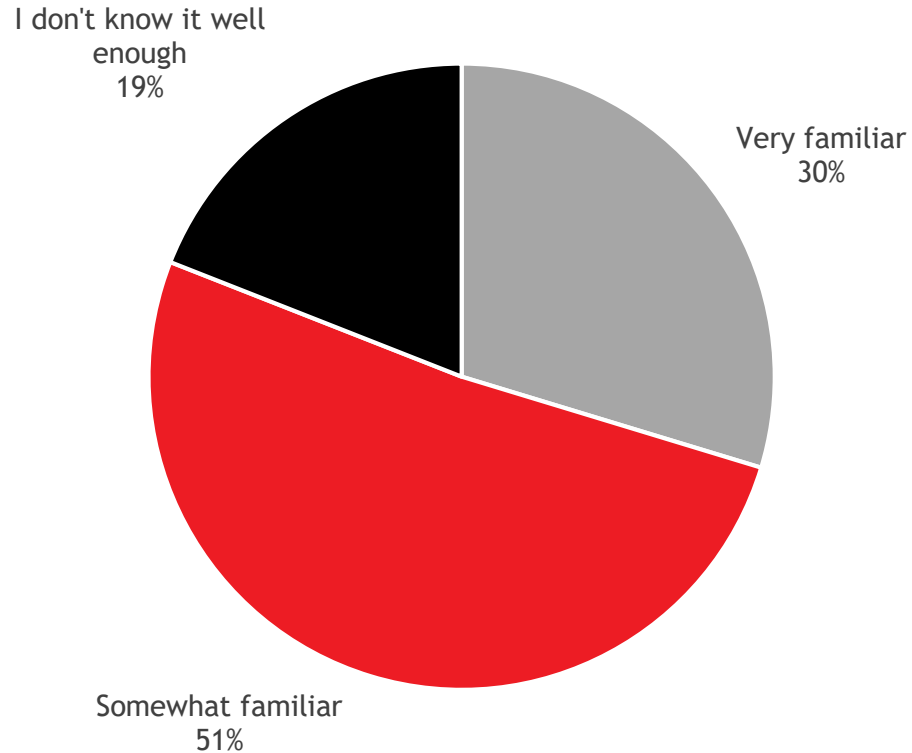


How would you like to monitor your energy usage?



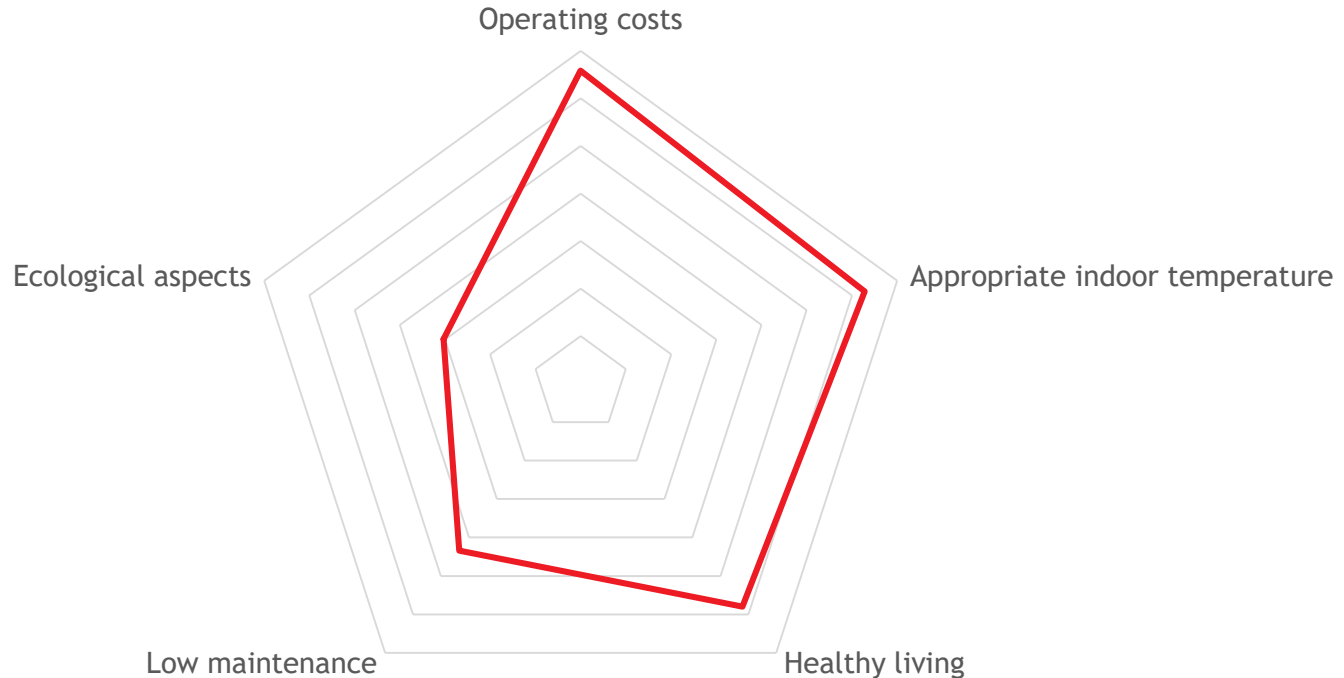
How familiar are you with the heating system in your apartment?

N = 394

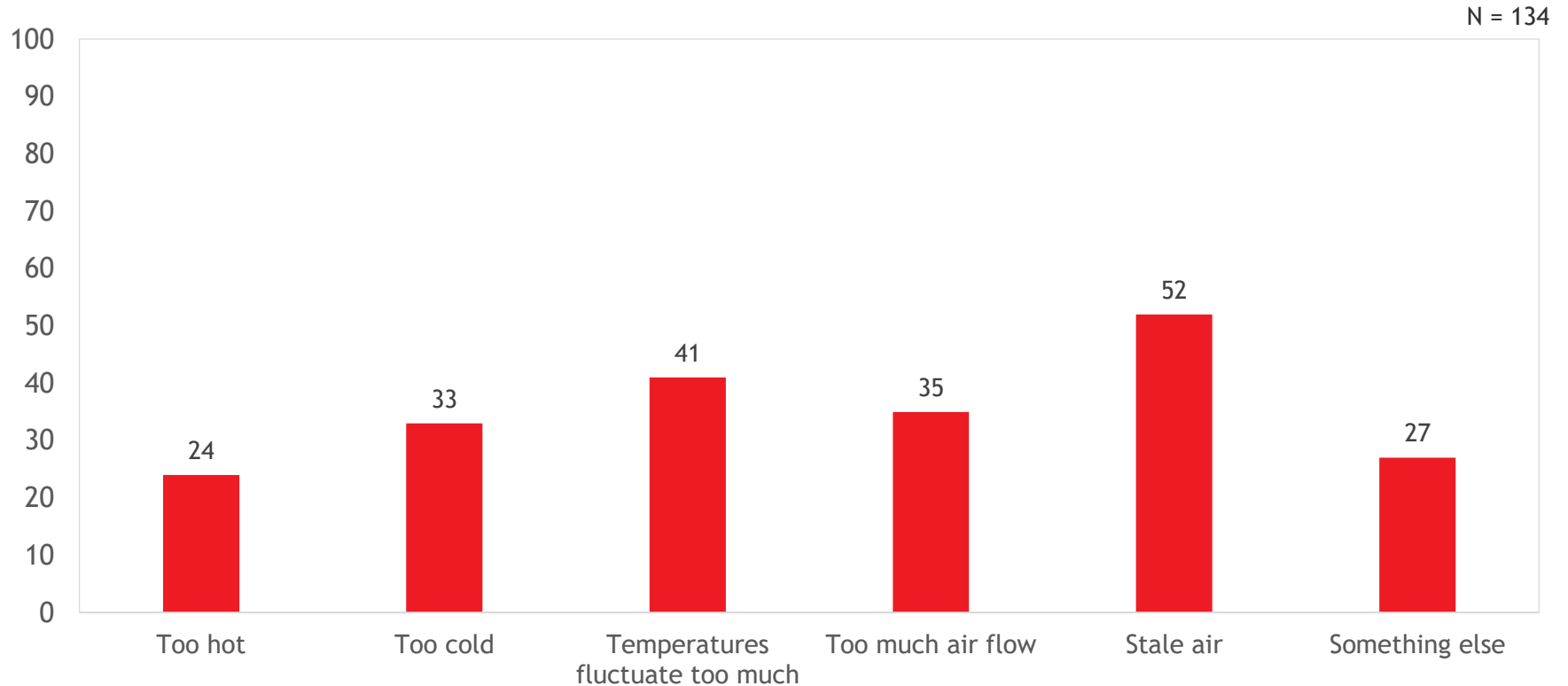


How do you emphasize the following aspects regarding the heating of your apartment?

N = 374

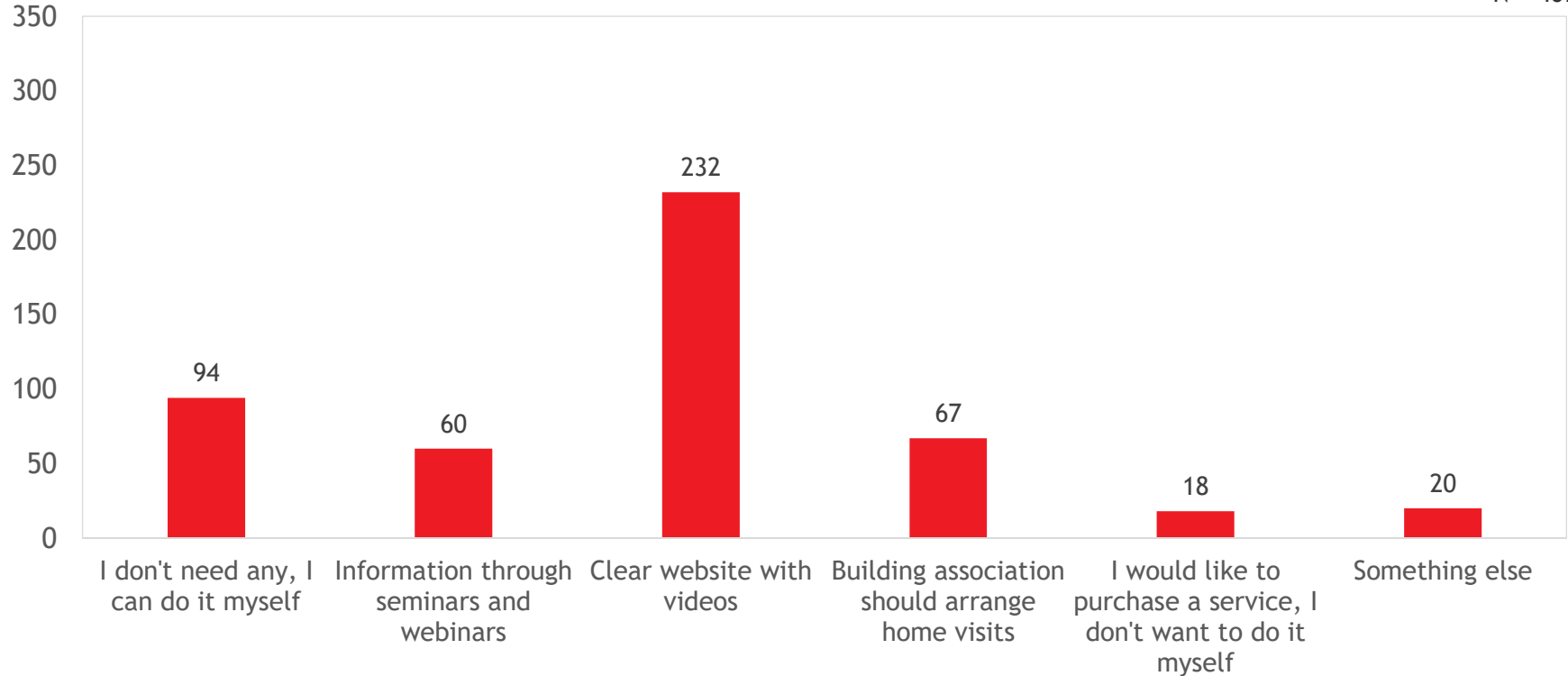


Typical problems with indoor temperature or ventilation



What kind of guidance and support would you like to receive in heating and ventilation matters?

N = 407



SPINVERSE



Tapio Poutiainen

+358 50 343 6820

tapio.poutiainen@spinverse.com

WWW.SPINVERSE.COM

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